# UNITED STATES BANKRUPTCY COURT NORTHERN DISTRICT OF CALIFORNIA

In re	: Professional Financial Investors, Inc.	Case No.	20-30604	
		CHAPTER 11 MONTHLY OPERAT (GENERAL BUSINES		
	SUMMARY OF	F FINANCIAL STAT	rus	
	MONTH ENDED: 8/31/2020	PETITION DATE:	7/26/2020	
1.	Debtor in possession (or trustee) hereby submits this Monthly Op the Office of the U.S. Trustee or the Court has approved the Cast Dollars reported in \$1	perating Report on the Accounting for the	rual Basis of accounting (or if the Debtor).	checked here
		End of Current	End of Prior	As of Petition
2.	Asset and Liability Structure	Month	Month	Filing
	a. Current Assets	\$2,068,529	\$2,023,049	
	b. Total Assets	\$80,299,292	\$80,356,451	\$80,356,451
	c. Current Liabilities	\$565,142	\$232,115	200
	d. Total Liabilities	\$81,324,679	\$81,004,858	\$81,004,858
2				Cumulative
3.	Statement of Cash Receipts & Disbursements for Month	Current Month	Prior Month	(Case to Date)
	a. Total Receipts	\$1,159,534	\$1,107,332	\$1,159,534
	b. Total Disbursements	\$970,134	\$956,366	\$970,134
	c. Excess (Deficiency) of Receipts Over Disbursements (a - b)	\$189,400	\$150,966	\$189,400
	d. Cash Balance Beginning of Month	\$537,674	\$386,708	\$537,674
	e. Cash Balance End of Month (c + d)	\$727,074	\$537,674	\$727,074
		Comment	D. L. M	Cumulative
4.	Profit/(Loss) from the Statement of Operations	Current Month	Prior Month	(Case to Date)
5.	Account Receivables (Pre and Post Petition)	(\$1,068,356) \$372,551	\$363,655 \$395,696	(\$1,068,356)
6.	Post-Petition Liabilities	\$81,324,679	\$81,004,858	
7.	Past Due Post-Petition Account Payables (over 30 days)	\$0		
/+	ast Due 1 ost-1 cutton Account 1 ayables (over 50 days)	30	\$0	
At th	e end of this reporting month:		Yes	No
8.	Have any payments been made on pre-petition debt, other than pa	ayments in the normal	255	X
	course to secured creditors or lessors? (if yes, attach listing inclu- payment, amount of payment and name of payee)			-
9.	Have any payments been made to professionals? (if yes, attach li	sting including date of		X
	payment, amount of payment and name of payee)			
10.	If the answer is yes to 8 or 9, were all such payments approved by			
11.	Have any payments been made to officers, insiders, shareholders, attach listing including date of payment, amount and reason for p			X
12.	Is the estate insured for replacement cost of assets and for genera		X	
13.	Are a plan and disclosure statement on file?	nability:	^	X
14.	Was there any post-petition borrowing during this reporting period	od?		X
			Total Market Market	
15.	tax reporting and tax returns:	rustee Quarterly Fees	_; Check if filing is current f	for: Post-petition
	(Attach explanation, if post-petition taxes or U.S. Trustee Quarte reporting and tax return filings are not current.)	rly Fees are not paid curren	et or if post-petition tax	

I declare under penalty of perjury I have reviewed the above summary and attached financial statements, and after making reasonable inquiry believe these documents are correct.

Date: 9.70.7020

Responsible Individual

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 1 of Revised 1/1/98

# STATEMENT OF OPERATIONS

# (General Business Case)

For the Month Ended 08/31/20

	<b>Current Month</b>	_			
<u>Actual</u>	Forecast	Variance	Danamasa	Cumulative (Case to Date)	Next Month Forecast
\$1,058,197	\$1,012,034	\$46,163	Revenues: 1 Gross Sales	\$1,058,197	\$844,536
\$0	\$0	\$0	2 less: Sales Returns & Allowances	\$0	\$0
\$1,058,197	\$1,012,034	\$46,163	3 Net Sales	\$1,058,197	\$844,536
\$0	\$0	\$0	4 less: Cost of Goods Sold (Schedule 'B')	\$0	\$0
\$1,058,197	\$1,012,034	\$46,163	5 Gross Profit	\$1,058,197	\$844,536
\$0 \$0	\$0 \$0	\$0 \$0	6 Interest 7 Other Income:	\$0 \$0	\$0 \$0
\$0	\$0 \$0	\$0 \$0	8	\$0 \$0	\$0
\$0	\$0	\$0	9	\$0	\$0
\$1,058,197	\$1,012,034	\$46,163	10 Total Revenues	\$1,058,197	\$844,536
			Expenses:		
\$0	\$0	\$0	11 Compensation to Owner(s)/Officer(s)	\$0	\$0
\$328,011	\$318,318	(\$9,693)	12 Salaries 13 Commissions	\$328,011	\$273,262
\$0 \$0	\$0 \$0	\$0 \$0	13 Commissions 14 Contract Labor	\$0 \$0	\$0 \$0
	90	φυ	Rent/Lease:	Ψ0	Ψ0
\$0		\$0	15 Personal Property	\$0	\$0
\$11,036	\$11,548	\$512	16 Real Property	\$11,036	\$9,675
\$67,238	\$81,776	\$14,538	17 Insurance	\$67,238	\$61,914
\$0	\$0	\$0	18 Management Fees	\$0	\$0
\$304,287	\$0	(\$304,287)	19 Depreciation Taxes:	\$304,287	\$0
\$24,438	\$24,351	(\$86)	20 Employer Payroll Taxes	\$24,438	\$19,891
\$115,740	\$0	(\$115,740)	21 Real Property Taxes	\$115,740	\$94,205
\$0	\$0	\$0	22 Other Taxes	\$0	\$0
\$0	\$0	\$0	23 Other Selling	\$0	\$0
\$0	\$0	\$0	24 Other Administrative	\$0	\$0
\$308,470	\$0	(\$308,470)	25 Interest - Deed of Trusts	\$308,470	\$0
\$0	\$0	\$0	26 Other Expenses:	\$0	\$0
\$201,295	\$225,561	\$24,266	27 Property Expense: Mortgage Payments	\$201,295	\$162,341
\$47,269 \$44,067	\$57,273 \$54,875	\$10,004 \$10,808	28 Property Expense: Utilities 29 Property Expense: Repairs & Maintenance	\$47,269 \$44,067	\$38,474 \$35,867
\$31,071	\$38,578	\$7,507	30 Property Expense: Building Security	\$31,071	\$25,290
\$25,987	\$29,650	\$3,663	31 Property Expense: Bad Debt	\$25,987	\$22,858
\$25,487	\$30,420	\$4,933	32 Property Expense: Bldg. Association Dues	\$25,487	\$20,744
\$10,165	\$11,644	\$1,479	33 Property Expense: Credit Card Charges	\$10,165	\$8,000
\$8,695	\$10,378	\$1,683	34 Property Expense: Automobile	\$8,695	\$7,695
\$6,323	\$7,547	\$1,224	34a Property Expense: Bldg. Mgrs. Rent Allowance	\$6,323	\$5,323
\$16,710	\$20,254	\$3,543	34b Property Expense: All Other	\$16,710	\$14,286
\$63,451 \$24,846	\$63,451 \$0	(\$24,846)	34c Annual Accounting Software Subscription 34d One Time: IT Archiving Project for Investigation	\$63,451 \$24,846	\$0 \$0
\$6,294	\$0	(\$6,294)	34e One Time: High Speed Scanner for Investigation	\$6,294	\$0
\$1,670,879	\$985,623	(\$685,256)	35 Total Expenses	\$1,670,879	\$799,826
(\$612,683)	\$26,411	(\$639,094)	36 Subtotal	(\$612,683)	\$44,710
			Reorganization Items:		
\$455,673	\$455,673	\$0	37 Professional Fees - CRO/Forensics/Director	\$455,673	\$278,000
\$0	\$0	\$0	38 Provisions for Rejected Executory Contracts	\$0	\$0
\$0	\$0	\$0	39 Interest Earned on Accumulated Cash from	\$0	\$0
			Resulting Chp 11 Case		
\$0	\$0	\$0	40 Gain or (Loss) from Sale of Equipment	\$0	\$0
\$0 \$0	\$0	\$0	41 U.S. Trustee Quarterly Fees	\$0 \$0	\$0
\$0	\$0	\$0	42	\$0	\$0
\$455,673	\$455,673	\$0	43 Total Reorganization Items	\$455,673	\$278,000
(\$1,068,356)	(\$429,262)	(\$639,094)	44 Net Profit (Loss) Before Federal & State Taxes	(\$157,010)	\$322,710
\$0	\$0	\$0	45 Federal & State Income Taxes	\$0	\$0
(\$1,068,356)	(\$429,262)	(\$639,094)	46 Net Profit (Loss)	(\$157,010)	\$322,710

 $Attach\ an\ Explanation\ of\ Variance\ to\ Statement\ of\ Operations\ (For\ variances\ greater\ than\ +/-\ 10\%\ only):$ 

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 2 of Revised 1/1/98

#### **MOR - NOTES TO STATEMENT OF OPERATIONS**

#### Note:

17 **Insurance**: The \$14,528 favorable variance was due to timing of certain premiums while ensuring po 19 **Depreciation:** The forecast was prepared principally on a cash basis, so depreciation expense of \$30. 21 Property Taxes: The forecast did not include a property tax accrual for the month of August. The ac 25 Interest - Deeds of Trust: The forecast did not include any accrual for interest on Deeds of Trust du 27 Mortgage Payments: The \$24,266 favorable variance reflects mortgage payments that did not have 28 **Utilities**: The \$10,004 favorable variance was attributed to lower than anticipated consumption. 29 Repairs & Maintenance: The \$10,808 favorable variance was due to timing of work and deferring ε 30 **Building Security Expenses:** The \$7,507 favorable variance was the result of reducing building secu 31 Bad Debt Expense: The \$3,663 favorable variance was due to lower than anticipated payment defau 32 **Building Association Dues:** The \$4,933 favorable variance was due to lower that anticipated billing 33 Credit Card Charges: The \$1,479 favorable variance was due to more aggressive cost control meas 34 **Automobile**: The \$1,683 favorable variance was due to cost control measures. 34a **Bldg. Mgr. Expense Allowance**: The \$1,224 favorable variance was primarily attributed to a more c 34b All Other Property Expense: The \$3,543 favorable variance was attributed to conservative forecast 34d **IT Charges**: Expense associated with the Forensic investigation. 34e **High Speed Scanner Equipment:** Expense associated with the Forensic investigation.

# **BALANCE SHEET**

# (General Business Case)

For the Month Ended \_\_\_\_\_ 08/31/20

#### **Assets**

110		From Schedules	Market Value
	Current Assets		
1	Cash and cash equivalents - unrestricted		\$627,075
2	Cash and cash equivalents - restricted		\$100,000
3	Accounts receivable (net)	A	\$372,551
4	Inventory	В	\$0
5	Prepaid expenses		\$294,119
6	Professional retainers		\$494,000
7	Other: Receivables		\$180,784
8			
9	<b>Total Current Assets</b>		\$2,068,529
	Property and Equipment (Market Value)		
10	Real property	С	\$61,852,146
11	Machinery and equipment	D	\$1,693
12	Furniture and fixtures	D	\$332,246
13	Office equipment	D	\$97,055
14	Leasehold improvements	D	\$10,202,580
15	Vehicles	D	\$215,432
16	Other:	D	
17		D	
18		D	
19		D	
20			
21	<b>Total Property and Equipment</b>		\$72,701,152
	Other Assets		
22	Loans to shareholders		
23	Loans to affiliates		
24	Other Assets		\$16,632,678
25	Long Term Receivables		(\$11,103,066)
26			
27			
28	<b>Total Other Assets</b>		\$5,529,611
29	<b>Total Assets</b>		\$80,299,292

#### NOTE:

Indicate the method used to estimate the market value of assets (e.g., appraisals; familiarity with comparable market prices, etc.) and the date the value was determined.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 4 of Revised 1/1/98

# **Liabilities and Equity** (General Business Case)

# **Liabilities From Schedules**

# **Post-Petition**

# **Current Liabilities**

30	Salaries and wages	\$0
31	Payroll taxes	\$0
32	Real and personal property taxes	\$190,313
33	Income taxes	\$199
34	Sales taxes	\$38,438
35	Notes payable (short term)	\$0
36	Accounts payable (trade) A	\$30,988
37	Real property lease arrearage	\$0
38	Personal property lease arrearage	\$0
39	Accrued professional fees	\$0
40	Current portion of long-term post-petition debt (due within 12 months)	\$0
41	Other: PPP Loan	(\$3,267)
42	Interest	\$308,470
43		
44	Total Current Liabilities	\$565,142
45	Long-Term Post-Petition Debt, Net of Current Portion	\$80,759,538
46	Total Post-Petition Liabilities	\$81,324,679
	Pre-Petition Liabilities (allowed amount)	
47	Secured claims F	\$0
48	Priority unsecured claims F	\$0
49	General unsecured claims F	\$0
17	General dissecured claims	Ψ0
50	<b>Total Pre-Petition Liabilities</b>	\$0
51	Total Liabilities	\$81,324,679
	Equity (Deficit)	
52	Retained Earnings/(Deficit) at time of filing	\$0
53	Common Stock	\$8,000
54	Additional paid-in capital	\$0
55	Cumulative profit/(loss) since filing of case	\$0
56	Post-petition contributions/(distributions) or (draws)	\$0
57	All Other Equity	(\$1,033,387)
58	Market value adjustment	\$0
59	Total Equity (Deficit)	(\$1,025,387)
60	Total Liabilities and Equity (Deficit)	\$80,299,292

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 5 of Revised 1/1/98 100

# SCHEDULES TO THE BALANCE SHEET

(General Business Case)

# Schedule A Accounts Receivable and (Net) Payable

		Accounts Receivable	Accounts Payable	Past Due
Receivables and Payables Agings		[Pre and Post Petition]	[Post Petition]	Post Petition Debt
0 -30 Days		\$55,209	\$30,988	
31-60 Days		\$25	\$0	
61-90 Days		\$21,116	\$0	\$0
91+ Days		\$296,201	\$0	
Total accounts receivable/payable		\$372,551	\$30,988	
Allowance for doubtful accounts				
Accounts receivable (net)		\$372,551	Note: Excludes net i	intercompany (LP/LLC
	Se	chedule B		
	Inventory/	Cost of Goods Sold		
Types and Amount of Inventory(ies)		Cost of Goods Sold		
	Inventory(ies)			

Types and Amount of Inventory(ies)	Cost of Goods Sold
Inventory(ies)	
Balance at	
End of Month	Inventory Beginning of Month
	Add -
Retail/Restaurants -	Net purchase
Product for resale	Direct labor
	Manufacturing overhead
Distribution -	Freight in
Products for resale	Other:
Manufacturer -	<del></del>
Raw Materials	
Work-in-progress	Less -
Finished goods	Inventory End of Month
	Shrinkage
Other - Explain	Personal Use
	Cost of Goods Sold \$0
TOTAL \$0	Cost of Goods Bold
Method of Inventory Control	Inventory Valuation Methods
Do you have a functioning perpetual inventory system?	Indicate by a checkmark method of inventory used.
Yes No	
How often do you take a complete physical inventory?	Valuation methods -
	FIFO cost
Weekly	LIFO cost
Monthly	Lower of cost or market
Quarterly	Retail method
Semi-annually	Other —
Annually	Explain —
Date of last physical inventory was	
Date of next physical inventory is	

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 6 of Revised 1/1/98

# $Schedule \ C$ **Real Property**

Description Land, Building & Office Suites		Cost	Market Value \$70,459,249
Accumulated Depreciation			(\$8,607,103)
·······································			(12,221, 22)
T		Φ0	Фс1 0 <b>50</b> 146
Total		\$0	\$61,852,146
	Schedule D Other Depreciable Assets		
Description		Cost	Moulest Volus
Description Machinery & Equipment -		Cost	Market Value
A/V Equipment			\$1,693
70 V Equipment			Ψ1,075
Total		\$0	\$1,693
Furniture & Fixtures -			
Furniture & Fixtures - Furniture & Fixtures			\$242.526
Accumulated Depreciation			\$343,526 (\$11,281)
Accumulated Depreciation			(\$11,281)
Total		\$0	\$332,246
0.07			
Office Equipment -			¢204.952
Computers Accumulated Depreciation			\$294,853 (\$197,798)
Accumulated Depreciation			(\$197,790)
Total		\$0	\$97,055
Leasehold Improvements -			
Tenant Improvements			\$102,074
Accumulated Depreciation Fixed Assets			(\$432,612)
Net Acquisition Assets			\$3,234,412
Net Capitalized Improvements			\$7,298,706
Total		\$0	\$10,202,580
Vehicles -			
Vehicles			\$344,421
Accumulated Depreciation			(\$128,989)
Total		\$0	\$215,432

# Schedule E Aging of Post-Petition Taxes (As of End of the Current Reporting Period)

Taxes Payable	<u>0-30 Days</u>	31-60 Days	61-90 Days	91+ Days	<b>Total</b>
Federal					
Income Tax Withholding	\$0	\$0	\$0	\$0	\$0
FICA - Employee	\$0	\$0	\$0	\$0	\$0
FICA - Employer	\$0	\$0	\$0	\$0	\$0
Unemployment (FUTA)	\$0	\$0	\$0	\$0	\$0
Income	\$0	\$0	\$0	\$0	\$0
Other (Attach List)	\$0	\$0	\$0	\$0	\$0
Total Federal Taxes	\$0	\$0	\$0	\$0	\$0
State and Local					
Income Tax Withholding	\$0	\$0	\$0	\$0	\$0
Unemployment (UT)	\$0	\$0	\$0	\$0	\$0
Disability Insurance (DI)	\$0	\$0	\$0	\$0	\$0
Empl. Training Tax (ETT)	\$0	\$0	\$0	\$0	\$0
Sales	\$0	\$0	\$0	\$0	\$0
Excise	\$0	\$0	\$0	\$0	\$0
Real property	\$0	\$0	\$0	\$0	\$0
Personal property	\$0	\$0	\$0	\$0	\$0
Income	\$0	\$0	\$0	\$0	\$0
Other (Attach List)	\$0	\$0	\$0	\$0	\$0
<b>Total State &amp; Local Taxes</b>	\$0	\$0	\$0	\$0	\$0
<b>Total Taxes</b>	\$0	\$0	\$0	\$0	\$0

# Schedule F Pre-Petition Liabilities

	Claimed	Allowed
<u>List Total Claims For Each Classification -</u>	<u>Amount</u>	Amount (b)
Secured claims (a)	\$0	\$0
Priority claims other than taxes	\$0	\$0
Priority tax claims	\$0	\$0
General unsecured claims	\$0	\$0

- (a) List total amount of claims even it under secured.
- (b) Estimated amount of claim to be allowed after compromise or litigation. As an example, you are a defendant in a lawsuit alleging damage of \$10,000,000 and a proof of claim is filed in that amount. You believe that you can settle the case for a claim of \$3,000,000. For Schedule F reporting purposes you should list \$10,000,000 as the Claimed Amount and \$3,000,000 as the Allowed Amount.

# Schedule G Rental Income Information Not applicable to General Business Cases

# Schedule H Recapitulation of Funds Held at End of Month

	Account 1	Account 2	Account 3	Account 4
Bank				
Account Type				
Account No.				
Account Purpose				
Balance, End of Month				
Total Funds on Hand for all Accounts	\$0			

Attach copies of the month end bank statement(s), reconciliation(s), and the check register(s) to the Monthly Operating Report.

# STATEMENT OF CASH RECEIPTS AND DISBURSEMENTS

# Increase/(Decrease) in Cash and Cash Equivalents

For the Month Ended 08/31/20

		Actual <u>Current Month</u>	Cumulative (Case to Date)
Ca	sh Receipts	<u>Current Worldr</u>	(Case to Date)
1	Rent/Leases Collected	\$783,998	\$783,998
2	Cash Received from Sales	\$0	\$0
3	Interest Received	\$0	\$0
4	Borrowings	\$0	\$0
5	Funds from Shareholders, Partners, or Other Insiders	\$0	\$0
6	Capital Contributions	\$0	\$0
7	Management Fees and Admin Costs	\$375,536	\$375,536
8			\$0
9			\$0
10			\$0
11			\$0
12	Total Cash Receipts	\$1,159,534	\$1,159,534
Ca	sh Disbursements		
13	Payments for Inventory	\$0	\$0
14	Selling	\$0	\$0
15	Administrative		\$0
16	Capital Expenditures	\$0	\$0
17	Principal Payments on Debt	\$0	\$0
18	Interest Paid	\$0	\$0
	Rent/Lease:		
19	Personal Property	\$0	\$0
20	Real Property	\$0	\$0
2.1	Amount Paid to Owner(s)/Officer(s)	40	Φ0
21	Salaries	\$0	\$0
22	Draws	\$0	\$0
23	Commissions/Royalties	\$0	\$0
24 25	Expense Reimbursements Other	\$0 \$0	\$0 \$0
		\$0 \$0	\$0
26 27	Salaries/Commissions (less employee withholding) Management Fees	<del></del>	<del>\$0</del> \$0
21	Taxes:	<u> </u>	ΦΟ
28	Employee Withholding	\$0	\$0
29	Employer Payroll Taxes	\$0 \$0	\$0
30	Real Property Taxes	\$0	\$0
31	Other Taxes	\$0	\$0
32	Other Cash Outflows:		ΨΟ
33	Operating	\$627,906	\$627,906
34	SG&A	\$178,387	\$178,387
35	Interest Only Payments on Mortgages	\$163,841	\$163,841
36		\$0	\$0
37		\$0	\$0
38	Total Cash Disbursements:	\$970,134	\$970,134
39 <b>Ne</b>	et Increase (Decrease) in Cash	\$189,400	\$189,400
40 <b>C</b> a	sh Balance, Beginning of Period	\$537,674	\$537,674
41 <b>C</b> a	sh Balance, End of Period	\$727,074	\$727,074

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 9 of Revised 1/1/98

# STATEMENT OF CASH FLOWS

# (Optional) Increase/(Decrease) in Cash and Cash Equivalents For the Month Ended 08/31/20

1 10 111	s From Operating Activities	Actual <u>Current Month</u>	Cumulative (Case to Date)
Cash	Received from Sales - Management and Admin Fees	\$273,880	\$273,880
	Leases Collected	\$769,368	\$769,368
Intere	st Received	\$0	\$0
	Paid to Suppliers	\$14,738	\$14,738
	Paid for Selling Expenses	\$1,862	\$1,862
	Paid for Administrative Expenses	\$296,090	\$296,090
	Paid for Rents/Leases:		
	Personal Property	\$0	\$0
	Real Property	\$0	\$0
	Paid for Interest	\$163,841	\$163,841
	Paid for Net Payroll and Benefits	\$17,267	\$17,267
	Paid to Owner(s)/Officer(s)		****
	alaries	\$255,594	\$255,594
	Draws	\$0	\$0
	Commissions/Royalties	\$0	\$0
	Expense Reimbursements	\$0	\$0
	Other District Total Control of the	\$1,191	\$1,191
	Paid for Taxes Paid/Deposited to Tax Acct.	410.001	<b>\$10.001</b>
	Employer Payroll Tax	\$19,891	\$19,891
	Employee Withholdings		\$0
	Real Property Taxes	\$0	\$0
	Other Taxes	\$0	\$0
	Paid for General Expenses	\$0	\$0
	nsurance Expense	\$37,460	\$37,460
22	Dutside Services	(\$25,602)	\$0
	Bank Charges	(\$25,692)	(\$25,692
	Association Due	(\$960) (\$18,857)	(\$960 (\$18,857
.5 <u>F</u>	ASSOCIATION Due	(\$16,637)	(\$16,637
	Net Cash Provided (Used) by Operating Activities before Reorganization Items s From Reorganization Items	\$280,824	\$280,824
Cash Flows  8 Interes	ss From Reorganization Items sst Received on Cash Accumulated Due to Chp 11 Case	\$0	\$0
Cash Flows  8 Intere 9 Profe	ss From Reorganization Items  est Received on Cash Accumulated Due to Chp 11 Case essional Fees Paid for Services in Connection with Chp 11 Case	\$0 \$0	\$0 \$0
Cash Flows  8 Intere 9 Profes 0 U.S. 7	ss From Reorganization Items sst Received on Cash Accumulated Due to Chp 11 Case	\$0 \$0 \$0	\$0 \$0 \$0
Cash Flows  8 Intere 9 Profe 0 U.S. 7	ss From Reorganization Items  est Received on Cash Accumulated Due to Chp 11 Case essional Fees Paid for Services in Connection with Chp 11 Case	\$0 \$0	\$0 \$0 \$0
Cash Flows  8 Intere 9 Profe 0 U.S. 7	ss From Reorganization Items  est Received on Cash Accumulated Due to Chp 11 Case essional Fees Paid for Services in Connection with Chp 11 Case	\$0 \$0 \$0	\$0 \$0 \$0 \$0
Cash Flows  8 Intere 9 Profe 0 U.S. 7 1	ss From Reorganization Items  est Received on Cash Accumulated Due to Chp 11 Case essional Fees Paid for Services in Connection with Chp 11 Case  Trustee Quarterly Fees	\$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
Cash Flows  Interes Profes U.S. 7  Net Cash Plows	ss From Reorganization Items sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items ss From Investing Activities	\$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
Cash Flows  Interes Profes U.S. 7  Value of the control of the con	ss From Reorganization Items sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities al Expenditures	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824	\$0 \$0 \$0 \$0 \$0 \$280,824
Cash Flows  Interes Profes U.S. 7  Net Cash P  Cash Flows  Capita Proce	ss From Reorganization Items sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items ss From Investing Activities	\$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824
Cash Flows  Interes Profe U.S. 7  Net Cash P Cash Flows  Capital Proce	ss From Reorganization Items sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities al Expenditures	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824	\$0 \$0 \$0 \$0 \$0 \$280,824
Cash Flows Intere Profe U.S. 7  Net Cash P Cash Flows Cash Flows Capita Proce From Proce	ss From Reorganization Items  est Received on Cash Accumulated Due to Chp 11 Case essional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities all Expenditures eds from Sales of Capital Goods due to Chp 11 Case	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824	\$0 \$0 \$0 \$0 \$0 \$280,824
Cash Flows  Interes Profes U.S. 3  Net Cash P Cash Flows  Cash Flows  Cash Flows	ss From Reorganization Items  sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities al Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities ss From Financing Activities	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0
Cash Flows   Section   Cash Flows   Section   Cash Flows	ss From Reorganization Items  sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities all Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities ss From Financing Activities corrowings (Except Insiders)	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0
Cash Flows   Section   Cash Flows	ss From Reorganization Items  sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities all Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities ss From Financing Activities sorrowings (Except Insiders) sorrowings from Shareholders, Partners, or Other Insiders	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0
Cash Flows  Interes Profe U.S. 7  Net Cash Plows  Cash Flows  Cash Flows  Cash Flows  Net B  Net B  Capita	ss From Reorganization Items  sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items  Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities all Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities ss From Financing Activities corrowings (Except Insiders) corrowings from Shareholders, Partners, or Other Insiders all Contributions	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0
Cash Flows  Interes Profe U.S. 7  Net Cash Plows  Cash Flows  Cash Flows  Cash Flows  Net B Net B Capital Cash Flows  Record S Net B Net B Capital Cash Flows  Record S	ss From Reorganization Items  sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities all Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities ss From Financing Activities sorrowings (Except Insiders) sorrowings from Shareholders, Partners, or Other Insiders	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
Cash Flows	ss From Reorganization Items  sst Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items  Provided (Used) for Operating Activities and Reorganization Items as From Investing Activities all Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities ss From Financing Activities corrowings (Except Insiders) corrowings from Shareholders, Partners, or Other Insiders all Contributions	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
Cash Flows  Interes Profe U.S. 7  Net Cash P Cash Flows  Cash Flows  Cash Flows  Net B Net B Capitt Principle  Principle  Net B	st Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items at Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities s From Financing Activities corrowings (Except Insiders) corrowings from Shareholders, Partners, or Other Insiders all Contributions ipal Payments	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
Cash Flows  Interes Profe U.S. 7  Net Cash P Cash Flows  Cash Flows  Cash Flows  Net B Cash Flows  Net B Capitt Princip  A Net B Net	st Received on Cash Accumulated Due to Chp 11 Case ssional Fees Paid for Services in Connection with Chp 11 Case Trustee Quarterly Fees  Net Cash Provided (Used) by Reorganization Items Provided (Used) for Operating Activities and Reorganization Items s From Investing Activities al Expenditures eds from Sales of Capital Goods due to Chp 11 Case  Net Cash Provided (Used) by Investing Activities s From Financing Activities sorrowings (Except Insiders) corrowings from Shareholders, Partners, or Other Insiders al Contributions ipal Payments  Net Cash Provided (Used) by Financing Activities	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$280,824 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0 \$0

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 10 of Revised 1/1/98

# **ACTUAL TO BUDGET RECONCILIATION**

#### **Professional Financial Investors**

13-Week Cash Flow Forecast 13-Weeks Ending 10/23/2020

13-Weeks Ending 10/23/2020	Actual	Actual	Actual	Actual	Actual				
Week Ended	1 7/31/2020	2 8/7/2020	3 8/14/2020	4 8/21/20220	5 8/28/2020	Total F	orecast	Variance	Comment
						•			
Beginning Balance	\$ 376,756	\$ 678,895	\$1,011,829	\$1,026,591	\$ 968,723	\$ 376,756 \$			
Restricted Cash	\$ 100,000					\$ 100,000 \$	-	\$100,000.00	Original opening balance did not include escrow restricted cash
Collections:									
Management and Admin Fees	\$ 117,524	\$ 104,206	\$ 153,805	\$ -	\$ -	\$ 375,535 \$	266,000	\$ 109,535	July admin fee collected but not in forecast in the period
Net Rents:						\$ - \$		\$ -	
PFI dba Duffy Place - <b>Duffy Place</b>	\$ 15,617	\$ 1,131	\$ 64,995	\$ (2,257)	\$ 6,482	\$ 85,968 \$	-,	\$ 66,919	Significant payments of past due rents by several tenants
PFI dba Gate 5 - Mariners Landing	\$ 1,162	\$ 11,070	\$ 3,614	\$ (18)	\$ (559)	\$ 15,269 \$	(3,787)	\$ 19,056	Significant payments of past due rents by several tenants
PFI dba 107 Marin Apartments - 107 Marin	\$ -	\$ 10,928	\$ 256	\$ (520)	\$ 5,404	\$ 16,067 \$	- ,	\$ 10,703	Forecast mortgage expense not incurred; refi suspended
PFI dba 1129 - 1129 3rd Street Apartments	\$ -	\$ 5,781	\$ (230)	\$ (229)	\$ (75)	\$ 5,247 \$	,	\$ 2,891	Lower than forecast expense payments*
PFI dba 117 Las Gallinas Business - Las Galinas Business Center	\$ 450	\$ 9,380	\$ (135)	\$ (388)	\$ (2,077)	\$ 7,230 \$	, -	\$ 5,823	Additional payments of past due rents by several tenants
PFI dba Rafael Gardens Apartments - San Rafael Gardens	\$ -	\$ 6,556	\$ 1,750	\$ (7,161)	\$ (483)	\$ 663 \$	(3,367)		Lower than forecast expense payments*
PFI dba 1506 Novato Court Apartments - Novato Apartments	\$ -	\$ 5,648	\$ (252)	\$ (313)	\$ (145)	\$ 4,938 \$	3,171		Lower than forecast expense payments*
PFI dba Santa House - Santa Land	\$ -	\$ (6,563)	\$ (138)	\$ (684)	\$ (75)	\$ (7,460) \$			Lower than forecast expense payments*
PFI dba 353 Bel Marin Keys - The Keys Center	\$ 4,910	\$ 7,381	\$ (873)	\$ (1,472)	\$ (1,796)	\$ 8,150 \$	, -	\$ 5,670	Lower than forecast expense payments*
PFI dba 355 Redwood Manor Apartments - Redwood Manor	\$ 1,285	\$ 12,485	\$ 481	\$ (441)	\$ (563)	\$ 13,246 \$		\$ 10,450	Lower than forecast expense payments*
PFI dba 390 Woodland Ave Woodland Apartments	\$ -	\$ 9,139	\$ -	\$ -	\$ (387)	\$ 8,752 \$	2,871		Lower than forecast expense payments*
PFI dba 419 Prospect Dr 419 Prospect Drive	\$ -	\$ 13,071	\$ -	\$ (536)	\$ (40)	\$ 12,494 \$	-,	\$ 6,855	Lower than forecast expense payments*
PFI dba 461 Ignacio Blvd Ignacio Hills Tennis & Gardens	\$ 933	\$ 12,676	\$ (3,347)	\$ (415)	\$ 2,523	\$ 12,370 \$	-,	\$ 5,465	Lower than forecast expense payments*
PFI dba 501 Ignacio Blvd Ignacio Hills Tennis & Gardens	\$ 492	\$ 23,950	\$ (5,108)	\$ -	\$ (405)	\$ 18,929 \$	-,	\$ 5,781	Lower than forecast expense payments*
PFI dba 515 Brookside Apartments - <b>Brookside</b>	\$ -	\$ 15,375	\$ -	\$ (9,706)	\$ (681)	\$ 4,988 \$	-,	\$ (358)	
PFI dba 7200 Redwood Blvd North Bay Business Center	\$ 59,142	\$ 13,247	\$ 1,325	\$ (11,211)	\$ 392	\$ 62,895 \$	. ,	\$ 25,298	New short term tenants not previously forecast
PFI dba 885 Broadway Apartments - 885 Broadway	\$ -	\$ 9,297	\$ 9,826	\$ (1,647)	\$ (652)	\$ 16,824 \$	, -	\$ 14,123	Combination of rent catch up and lower expense payments
PFI dba Hammondale Apartments - Hammondale	\$ -	\$ 8,668	\$ 113	\$ (260)	\$ (497)	\$ 8,024 \$	3,462		Lower than forecast expense payments*
PFI dba 49 Ignacio Lane - Ignacio Lane	\$ -	\$ 12,720	\$ (124)	\$ (276)	\$ (178)	\$ 12,142 \$	-,	\$ 3,747	Lower than forecast expense payments*
PFI dba Merrydale Apartments - Merrydale View Apartments	\$ -	\$ 16,392	\$ (43)	\$ (520)	\$ (86)	\$ 15,742 \$		\$ 15,046	Combination of rent catch up and lower expense payments
PFI dba Pacheco Villa 1 - Pacheco Villa	\$ 250	\$ 11,946	\$ (627)	\$ -	\$ (774)	\$ 10,796 \$		. ,	
16914 Sonoma - TIC - 16914 Sonoma Highway	\$ 374	\$ 28,449	\$ (2,254)	\$ 1,948	\$ (907)	\$ 27,609 \$	3,243	\$ 24,366	Combination of new security deposits and lower expense paymen
Proceeds from Sale of Property						\$ - \$	-	\$ -	
Other						\$ - \$		\$ -	
Total Collections:	\$ 202,139	\$ 342,934	\$ 223,032	\$ (36,107)	\$ 4,420	\$ 736,418 \$	386,250	\$ 350,168	
Operating Disbursements:									
Insurance	\$ -	\$ -	\$ -	\$ (21,761)	\$ -	\$ (21,761) \$	(97,590)	\$ 75,829	Amount accrued but not due in this period
Mortgages	\$ -	\$ -	\$ (4,898)	\$ -	\$ -	\$ (4,898) \$	(9,232)	\$ 4,335	Original estimate based on misclassified interest amounts
Taxes (property taxes accrued in Net Rents above)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-	\$ -	
Payroll & Employee Reimbursements	\$ -	\$ -	\$ (133,650)	\$ -	\$ (136,359)	\$ (270,008) \$		\$ 60,509	Original estimate based on higher employment levels
Credit Card	\$ -	\$ (10,000)	\$ -	\$ -	\$ -	\$ (10,000) \$		\$ -	
Accounts Payable	\$ -	\$ -	\$ (69,723)	\$ -	\$ (109,710)	\$ (179,433) \$			
UST Fees	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$		\$ -	
Utility Deposits (21,460)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$			No deposits paid in this period
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	( -,,	\$ 20,000	No other amounts paid in this period
Total Operating Disbursements:	\$ -	\$ (10,000)	\$ (208,270)	\$ (21,761)	\$ (246,069)	\$ (486,100) \$	(658,094)	\$ 171,994	
Operating Cash Flow	\$ 202,139	\$ 332,934	\$ 14,762	\$ (57,868)	\$ (241,649)	\$ 250,319 \$	(271,844)	\$ 522,163	
Ending Balance	\$ 678,895	\$1,011,829	\$1,026,591	\$ 968,723	\$ 727,074	\$ - \$ \$ 727,074 \$	104 912	\$ <u>-</u> \$ 622,163	
Ending Balance	\$ 676,695	\$1,011,029	\$1,020,391	\$ 900,723	\$ 121,014	\$ 121,014 \$	104,912	\$ 622,163	
Non-Operating Disbursements:									
Armanino	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-		
Forensics	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$		\$ 90,000	No professionals paid in this period
CRO/Operations	\$ -	\$ -	\$ -	\$ -	\$ -			\$ 195,000	No professionals paid in this period
Sheppard Mullin	\$ -	\$ -	\$ -	\$ -	\$ -		(440,000)		No professionals paid in this period
Other Professionals	\$ -	\$ -	\$ -	\$ -	\$ -		(100,000)	\$ 100,000	No professionals paid in this period
Committee of Unsecured Creditors Counsel	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	-	\$ -	No professionals paid in this period
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$		\$ -	No professionals paid in this period
Total Non-Operating Disbursements:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ - \$	(825,000)	\$ 825,000	

<sup>\*</sup> Note: Company paid July expenses prior to filing, reducing payment obligations in August



August 31, 2020 Page: 1 of 2

Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC PROFESSIONAL INVESTORS CLEARING ACCOUNT 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

#### **ANALYZED BUSINESS CHECKING**

Account number	7399	Beginning balance	\$104,721.78
Low balance	\$11,570.22	Deposits/Additions	\$2,000.00
Average balance	\$75,331.70	Withdrawals/Subtractions	\$95,151.56
Interest earned	\$0.00	Ending balance	\$11,570.22

#### Other Deposits/ Additions

<b>Total Other</b>	Deposits/ Additions	\$2,000.00
	Return 2k From Earlier	
08-04	Cash Mgmt Trsfr Cr Ref 2171727l Funds Transfer Frm Dep	2,000.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

# **ACH and Electronic Payments/Subtractions**

<u>Date</u>	<u>Description</u>	<u>Subtractions</u>
08-24	ACH Debit Direct Capital EDI Pymnts	111.56
Total ACH	and Electronic Payments/Subtractions	\$111.56

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 12 of

#### Other Withdrawals/Subtractions

<u>Date</u>	Description	Subtractions
08-04	Cash Mgmt Trsfr Dr Ref 2171201I Funds Transfer To Dep	2,000.00
	Cover August Mortgage	
08-06	Cash Mgmt Trsfr Dr Ref 2191237l Funds Transfer To Dep 2763 From Transfer To	7,000.00
	Cover Shortfall In Acct	
08-07	Cash Mgmt Trsfr Dr Ref 2201201l Funds Transfer To Dep 2763 From Transfer To	4,000.00
	Cover Short Fall	
08-10	Cash Mgmt Trsfr Dr Ref 2231241I Funds Transfer To Dep 2763 From Transfer To	5,000.00
	Cover Shortfall	
08-18	Cash Mgmt Trsfr Dr Ref 2310953l Funds Transfer To Dep	7,000.00
	Mortg Age And Expenses	
08-26	Cash Mgmt Trsfr Dr Ref 2391356l Funds Transfer To Dep	70,000.00
	Fund 0 8312020 Payroll	
08-27	Research Charge Pfi Docs & Ck Copies	40.00
Total Other	Withdrawals/Subtractions	\$95,040,00

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	104,721.78	08-07	93,721.78	08-24	81,610.22
08-04	104,721.78	08-10	88,721.78	08-26	11,610.22
08-06	97,721.78	08-18	81,721.78	08-27	11,570.22
				08-31	11,570.22

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 0 for -\$0.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 13 of

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 14 of



August 31, 2020 Page: 1 of 10

Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

#### **ANALYZED BUSINESS CHECKING**

Account number	2763	Beginning balance	\$84,450.97
Low balance	- <del>\$6,5</del> 14.48	Deposits/Additions	\$346,924.90
Average balance	\$65,609.69	Withdrawals/Subtractions	\$423,959.31
Interest earned	\$0.00	Ending balance	\$7,416.56

#### Other Deposits/ Additions

<b>Total Other</b>	Deposits/ Additions	\$346,924.90
	Fund 0 8312020 Payroll	
08-26	Cash Mgmt Trsfr Cr Ref 2391356l Funds Transfer Frm Dep	70,000.00
08-12	Remote Capture Dep	718.38
08-11	Remote Capture Dep	153,805.54
08-10	Cover Shortfall Remote Capture Dep	104,206.20
08-10	Cover Short Fall  Cash Mgmt Trsfr Cr Ref 2231241I Funds Transfer Frm Dep 7399 From Transfer To	5,000.00
08-07	Cash Mgmt Trsfr Cr Ref 2201201I Funds Transfer Frm Dep 7399 From Transfer To	4,000.00
08-06	Cover Shortfall In Acct Remote Capture Dep	2,194.78
<u>Date</u> 08-06	<u>Description</u> Cash Mgmt Trsfr Cr Ref 2191237l Funds Transfer Frm Dep	Additions 7,000.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 15 of

# **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-03	ACH Debit Comcast Business Web Pay 971394567 20200803	51.89
08-03	ACH Debit Comcast Business Web Pay 923606352 20200803	1,307.92
08-03	ACH Debit Prof Financial ACH 3368023322 Debit Offset For O Riginated Credits	4,334.64
08-04	ACH Debit Extras Dental ACH Pymt D6pvh0u8rowv 20200804	49.00
08-05	ACH Debit Unitedhcmedicare Medinspymt 20200805	91.90
08-10	ACH Debit Sprint8006396111 Achbillpay 20200810	362.57
08-10	ACH Debit Verizon Wireless Payments 024205612900001 20200810	941.13
08-10	ACH Debit Heritage Bank Transfer Loan Pmt 1548xx	2,207.75
08-10	ACH Debit Heritage Bank Transfer Loan Pmt 1593xx	2,689.89
08-12	ACH Debit Payroll Resource Transfer Profess 20200812	189.58
08-12	ACH Debit Payroll Resource Transfer Profess 20200812	199.28
08-12	ACH Debit Payroll Resource Transfer Profess 20200812	39,625.13
08-12	ACH Debit Payroll Resource Transfer Profess 20200812	93,635.52
08-24	ACH Debit Comcast Cable 20200824	110.06
08-27	ACH Debit Payroll Resource Transfer Profess 20200827	189.58
08-27	ACH Debit Payroll Resource Transfer Profess 20200827	196.36
08-27	ACH Debit Payroll Resource Transfer Profess 20200827	39,301.59
08-27	ACH Debit Payroll Resource Transfer Profess 20200827	87,930.37
Total ACH a	and Electronic Payments/Subtractions	\$273,414.16

# Other Withdrawals/Subtractions

Date	Description		Subtractions
08-05	Overdraft Fee For Overdraft Check #	57911	35.00
08-06	Overdraft Fee For Overdraft Check #	57905	35.00
08-07	Overdraft Fee For Overdraft Check #	57919	35.00
08-07	Overdraft Fee For Overdraft Check #	57916	35.00
08-07	Overdraft Fee For Overdraft Check #	57914	35.00
08-20	Wire Transfer-out Bob Domestic Acct#	2763 Bento The Bancorp Bank Pfi Bento Car D	10,000.00
	Funding		
08-27	Research Charge Pfi Docs & Ck Copies	S	40.00
Total Other	Withdrawals/Subtractions		\$10,215,00

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	84,450.97	08-11	251,166.64	08-21	78,824.29
08-03	47,532.75	08-12	118,235.51	08-24	72,994.87
08-04	565.95	08-13	106,343.51	08-25	71,800.08
08-05	-6,549.48	08-17	106,328.27	08-26	138,571.08
08-06	-3,580.60	08-18	94,177.88	08-27	10,712.40
08-07	-2,468.70	08-19	91,849.04	08-31	7,416.56
08-10	97.361.10	08-20	79.838.45		

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$175.00	\$210.00
Total Returned Item Fees	\$0.00	\$175.00

#### Checks

Check #	Amount	<u>Date</u>	Check #	Amount	<u>Date</u>
1139	\$505.93	08-20	57924	\$11.892.00	08-18
1140	\$77.50	08-20	57925	\$168.33	08-18
1141	\$3,229.00	08-26	57926	\$625.00	08-21
1142	\$715.00	08-20	57927	\$2,328.84	08-19
*57776	\$2,546.24	08-10	57928	\$3,600.00	08-24
*57868	\$4,634.48	08-03	57929	\$50.00	08-24
57869	\$7,285.00	08-03	57930	\$56.81	08-25
*57871	\$1,024.76	08-04	57931	\$25.00	08-24
57872	\$16,828.00	08-03	57932	\$25.00	08-24
57873	\$595.26	08-04	57933	\$25.00	08-24
*57877	\$3,600.00	08-04	57934	\$25.00	08-24
57878	\$66.11	08-20	*57936	\$25.00	08-25
*57881	\$718.38	08-03	*57939	\$25.00	08-21
*57885	\$92.86	08-07	57940	\$300.00	08-20
*57901	\$15.24	08-17	57941	\$394.00	08-24
57902	\$90.06	08-18	*57943	\$152.10	08-24
57903	\$148.05	08-05	57944	\$76.05	08-20
*57905	\$5,551.60	08-06	57945	\$636.49	08-25
*57907	\$1,695.06	08-04	57946	\$37.44	08-21
*57909	\$105.63	08-03	57947	\$200.78	08-27
57910	\$1,080.00	08-03	57948	\$125.78	08-24
57911	\$6,567.73	08-05	57949	\$270.00	08-20
57912	\$628.82	08-10	57950	\$201.83	08-25
57913	\$40,000.00	08-04	57951	\$62.18	08-24
57914	\$1,104.86	08-07	57952	\$154.15	08-25
57915	\$2.72	08-04	57953	\$625.37	08-24
57916	\$867.00	08-07	57954	\$326.44	08-24
57917	\$272.75	08-05	57955	\$120.51	08-25
57918	\$572.28	08-03	57956	\$283.49	08-24
57919	\$718.38	08-07	*57958	\$326.72	08-21
57920	\$339.30	08-06	*57960	\$2,823.55	08-31
57921	\$300.00	08-06	57961	\$472.29	08-31
*57923	\$11,892.00	08-13			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 65 for -\$140,330.15

Case: 20-30604 Doc# 147 Filed: 09/21/20 Ente SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 17 of



Check # 1139, Posted 08-20-20, Amount \$505.93



Check # 1140, Posted 08-20-20, Amount \$77.50



Check # 1141, Posted 08-26-20, Amount \$3,229.00



Check # 1142, Posted 08-20-20, Amount \$715.00



Check # 57776, Posted 08-10-20, Amount \$2,546.24



Check # 57868, Posted 08-03-20, Amount \$4,634.48



Check # 57869, Posted 08-03-20, Amount \$7,285.00



Check # 57871, Posted 08-04-20, Amount \$1,024.76



Check # 57872, Posted 08-03-20, Amount \$16,828.00



Check # 57873, Posted 08-04-20, Amount \$595.26

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 18 of



Check # 57877, Posted 08-04-20, Amount \$3,600.00



Check # 57878, Posted 08-20-20, Amount \$66.11



Check # 57881, Posted 08-03-20, Amount \$718.38



Check # 57885, Posted 08-07-20, Amount \$92.86



Check # 57901, Posted 08-17-20, Amount \$15.24



Check # 57902, Posted 08-18-20, Amount \$90.06



Check # 57903, Posted 08-05-20, Amount \$148.05



Check # 57905, Posted 08-06-20, Amount \$5,551.60



Check # 57907, Posted 08-04-20, Amount \$1,695.06



Check # 57909, Posted 08-03-20, Amount \$105.63

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 19 of



Check # 57910, Posted 08-03-20, Amount \$1,080.00



Check # 57911, Posted 08-05-20, Amount \$6,567.73



Check # 57912, Posted 08-10-20, Amount \$628.82



Check # 57913, Posted 08-04-20, Amount \$40,000.00



Check # 57914, Posted 08-07-20, Amount \$1,104.86



Check # 57915, Posted 08-04-20, Amount \$2.72



Check # 57916, Posted 08-07-20, Amount \$867.00



Check # 57917, Posted 08-05-20, Amount \$272.75



Check # 57918, Posted 08-03-20, Amount \$572.28



Check # 57919, Posted 08-07-20, Amount \$718.38

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 20 of 100



Check # 57920, Posted 08-06-20, Amount \$339.30



Check # 57921, Posted 08-06-20, Amount \$300.00



Check # 57923, Posted 08-13-20, Amount \$11,892.00



Check # 57924, Posted 08-18-20, Amount \$11,892.00



Check # 57925, Posted 08-18-20, Amount \$168.33



Check # 57926, Posted 08-21-20, Amount \$625.00



Check # 57927, Posted 08-19-20, Amount \$2,328.84



Check # 57928, Posted 08-24-20, Amount \$3,600.00



Check # 57929, Posted 08-24-20, Amount \$50.00



Check # 57930, Posted 08-25-20, Amount \$56.81

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 21 of 100



Check # 57931, Posted 08-24-20, Amount \$25.00



Check # 57932, Posted 08-24-20, Amount \$25.00



Check # 57933, Posted 08-24-20, Amount \$25.00



Check # 57934, Posted 08-24-20, Amount \$25.00



Check # 57936, Posted 08-25-20, Amount \$25.00



Check # 57939, Posted 08-21-20, Amount \$25.00



Check # 57940, Posted 08-20-20, Amount \$300.00



Check # 57941, Posted 08-24-20, Amount \$394.00



Check # 57943, Posted 08-24-20, Amount \$152.10



Check # 57944, Posted 08-20-20, Amount \$76.05

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 22 of 100



Check # 57945, Posted 08-25-20, Amount \$636.49



Check # 57946, Posted 08-21-20, Amount \$37.44



Check # 57947, Posted 08-27-20, Amount \$200.78



Check # 57948, Posted 08-24-20, Amount \$125.78



Check # 57949, Posted 08-20-20, Amount \$270.00



Check # 57950, Posted 08-25-20, Amount \$201.83



Check # 57951, Posted 08-24-20, Amount \$62.18



Check # 57952, Posted 08-25-20, Amount \$154.15



Check # 57953, Posted 08-24-20, Amount \$625.37



Check # 57954, Posted 08-24-20, Amount \$326.44

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 23 of 100

#### PROFESSIONAL FINANCIAL INVESTORS INC



Check # 57955, Posted 08-25-20, Amount \$120.51



Check # 57956, Posted 08-24-20, Amount \$283.49



Check # 57958, Posted 08-21-20, Amount \$326.72

# August 31, 2020 Page: 10 of 10



Check # 57960, Posted 08-31-20, Amount \$2,823.55



Check # 57961, Posted 08-31-20, Amount \$472.29

Case: 20-30604 Doc# 147 Filed: 09/21/20 Enter SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 24 of

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 25 of



August 31, 2020 Page: 1 of 3

Customer Service: 1-866-486-7782

PROFESSIONAL INVESTORS 1 HAMMONDALE 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

#### **ANALYZED BUSINESS CHECKING**

Account number	668	Beginning balance	\$9.966.58
Low balance	\$17,275.84	Deposits/Additions	\$19,273.27
Average balance	\$17,499.98	Withdrawals/Subtractions	\$11,964.01
Interest earned	\$0.00	Ending balance	\$17.275.84

#### Other Deposits/ Additions

<b>Total Other</b>	Deposits/ Additions	\$4,293.85
08-11	Remote Capture Dep	112.85
08-04	Remote Capture Dep	2,050.00
08-03	Remote Capture Dep	2,131.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

# **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-05	ACH Debit Banner Bank Multi Fam 20200805	5,236.94
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	260.22
08-25	ACH Debit Pacific Gas & El Payment 20200824	60.21
Total ACH a	and Electronic Payments/Subtractions	\$5,557.37

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 26 of

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	Description	<u>Additions</u>
08-03	ACH Credit Prof Financial ACH 1768023322 Credit Offset For Originated Debits	5,900.00
08-03	ACH Credit Marin County Che Ap/Ar 200025556 12114021 8 0501986475	3,839.00
08-10	ACH Credit Far Western Anth ACH Paymen Aug-2020 Rent - 20 0 Gate 5 Road, Sui Te	5,240.42
	#102 + Cam Esti Mate	

# Total ACH and Electronic Deposits/Additions

\$14,979.42

#### Other Withdrawals/Subtractions

08-27	Research Charge Pfi Docs & Ck Copies  Withdrawals/Subtractions	\$5 280 42
00.07	Correction Req From Jarek	40.00
<u>Date</u> 08-10	Description Cash Mgmt Trsfr Dr Ref 2231206l Funds Transfer To Dep	Subtractions 5,240.42

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	9,966.58	08-07	18,120.64	08-25	17,315.84
08-03	21,836.58	08-10	17,523.42	08-27	17,275.84
08-04	23,886.58	08-11	17,636.27	08-31	17,275.84
08-05	18.649.64	08-24	17,376.05		

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

# Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
669	\$425.00	08-07	671	\$597.22	08-10
670	\$104.00	08-07			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 3 for -\$1,126.22

SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 27 of Case: 20-30604 Doc# 147 Filed: 09/21/20 Enter Member FDIC



Check # 0669, Posted 08-07-20, Amount \$425.00



Check # 0670, Posted 08-07-20, Amount \$104.00



Check # 0671, Posted 08-10-20, Amount \$597.22

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 28 of 100

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 29 of



August 31, 2020 Page: 1 of 3

Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 107 MARIN 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

#### **ANALYZED BUSINESS CHECKING**

#### Other Deposits/ Additions

<u>Date</u>	Description	Additions
08-03	Remote Capture Dep	4,765.00
08-05	Remote Capture Dep	2,391.00
08-05	Remote Capture Dep	27.63
08-10	Remote Capture Dep	256.00
Total Other	Denosits/ Additions	\$7 439 63

#### **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	520.44
08-25	ACH Debit Pacific Gas & El Payment 20200824	210.42
Total ACH a	\$730.86	

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 30 of

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	ACH Credit Marin County Che Ap/Ar 200025557 12114021 8 0501986475	10,691.00
Total ACH a	nd Electronic Deposits/Additions	\$10,691.00

# Other Withdrawals/Subtractions

<u>Date</u>	<u>Description</u>	Subtractions
08-27	Research Charge Pfi Docs & Ck Copies	40.00
Total Other	Withdrawals/Subtractions	\$40.00

#### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	28,481.35	08-07	37,200.62	08-25	35,593.87
08-03	43,937.35	08-10	36,324.73	08-27	35,553.87
08-05	46,355.98	08-24	35,804.29	08-31	35,553.87

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1743	\$8,668.00	08-07	1745	\$87.36	08-07
1744	\$400.00	08-07	1746	\$1,131.89	08-10

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 4 for -\$10,287.25

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 31 of



Check # 1743, Posted 08-07-20, Amount \$8,668.00



Check # 1744, Posted 08-07-20, Amount \$400.00



Check # 1745, Posted 08-07-20, Amount \$87.36



Check # 1746, Posted 08-10-20, Amount \$1,131.89

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 32 of

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 33 of



August 31, 2020 Page: 1 of 2

Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 3RD STREET APARTMENTS 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

#### **ANALYZED BUSINESS CHECKING**

Account number	6841	Beginning balance	\$366.39
Low balance	\$366.39	Deposits/Additions	\$5,780.50
Average balance	\$5,171.69	Withdrawals/Subtractions	\$498.96
Interest earned	\$0.00	Ending balance	\$5,647.93

#### **Deposits/Additions**

Total Additions		\$330.50
08-06	Deposit	330.50
<u>Date</u>	<u>Description</u>	Additions

# Other Deposits/ Additions

Total Other Deposits/ Additions		\$5,450.00
08-06	Remote Capture Dep	2,450.00
08-05	Remote Capture Dep	3,000.00
<u>Date</u>	<u>Description</u>	Additions

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 34 of

# **ACH and Electronic Payments/Subtractions**

<u>Date</u>	<u>Description</u>	<u>Subtractions</u>
08-21	ACH Debit Recology Sonoma Web_pay 20200821	97.60
08-21	ACH Debit Pgande Web Online 20200821	131.36
Total ACH and Electronic Payments/Subtractions		\$228.96

#### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	366.39	08-06	6,146.89	08-25	5,687.93
08-05	3,366.39	08-21	5,917.93	08-27	5,647.93
				08-31	5.647.93

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>
1064	\$230.00	08-25

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 1 for -\$230.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 35 of

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 36 of



Customer Service: 1-866-486-7782

PROFESSIONAL INVESTORS 30-42 CLAY COURT 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	0740	Beginning balance	\$22,529.43
Low balance	\$31, <del>4</del> 78.19	Deposits/Additions	\$32,905.00
Average balance	\$35,383.84	Withdrawals/Subtractions	\$23,956.24
Interest earned	\$0.00	Ending balance	\$31,478.19

### Other Deposits/ Additions

<b>Total Other</b>	Deposits/ Additions	\$23,670.00
08-12	Remote Capture Dep	2,675.00
08-06	Remote Capture Dep	15,340.00
08-05	Remote Capture Dep	5,655.00
<u>Date</u>	<u>Description</u>	Additions

### **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-04	ACH Debit Nmwd 4158974133 20200804	193.90
08-12	ACH Debit Pacheco Villa Debits 20200812	1,356.00
08-12	ACH Debit Pacheco Villa Debits 20200812	1,356.00
08-12	ACH Debit Pacheco Villa Debits 20200812	1,356.00
08-12	ACH Debit Pacheco Villa Debits 20200812	1,356.00
08-12	ACH Debit Tri Co Bnk Loan Payment 007620037460 007620037460	3,513.33
08-12	ACH Debit Tri Co Bnk Loan Payment 007620031360 007620031360	9,112.28
08-17	ACH Debit Nmwd 4158974133 20200817	272.22
08-17	ACH Debit Nmwd 4158974133 20200817	272.32
08-17	ACH Debit Nmwd 4158974133 20200817	282.06
Total ACH a	and Electronic Payments/Subtractions	\$19,070.11

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 37 of

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	Description	<u>Additions</u>
08-03	ACH Credit Marin County Che Ap/Ar 200025552 12114021 8 0501986475	2,850.00
08-03	ACH Credit Prof Financial ACH 3768023322 Credit Offset For Originated Debits	2,500.00
08-03	ACH Credit Marin County Che Ap/Ar 200025555 12114021 8 0501986475	2,175.00
08-03	ACH Credit Marin County Che Ap/Ar 200025775 12114021 8 0501986475	1,710.00
Total ACH a	and Electronic Deposits/Additions	\$9,235.00

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$2,515.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
08-11	Deposit Return Item Chargeback	2,475.00
<u>Date</u>	Description	Subtractions

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	22,529.43	08-06	52,565.53	08-12	33,264.79
08-03	31,764.43	08-07	52,434.49	08-17	32,438.19
08-04	31,570.53	08-10	51,114.40	08-20	31,518.19
08-05	37,225.53	08-11	48,639.40	08-27	31,478.19
	<u> </u>			08-31	31,478.19

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1809 1810	\$920.00 \$131.04	08-20 08-07	*1812	\$1,320.09	08-10

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 3 for -\$2,371.13

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 38 of



Check # 1809, Posted 08-20-20, Amount \$920.00



Check # 1810, Posted 08-07-20, Amount \$131.04



Check # 1812, Posted 08-10-20, Amount \$1,320.09

Case: 20-30604 Doc# 147 Filed: 09/21/20 Enter Member FDIC SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 39 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 40 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC DBA 117-121 PAUL DRIVE 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	2461	Beginning balance	\$10,744.92
Low balance	\$16,468.96	Deposits/Additions	\$17,193.22
Average balance	\$18,173.32	Withdrawals/Subtractions	\$11,469.18
Interest earned	\$0.00	Ending balance	\$16,468.96

### Other Deposits/ Additions

Total Other	Denosits/ Additions	\$12 731 95
08-06	Remote Capture Dep	3,000.00
08-04	Remote Capture Dep	506.84
08-04	Remote Capture Dep	1,540.53
08-03	Remote Capture Dep	1,040.00
08-03	Remote Capture Dep	6,644.58
<u>Date</u>	Description	Additions

### **ACH and Electronic Payments/Subtractions**

<u>Date</u>	Description	Subtractions
08-07	ACH Debit Heritage Bank Transfer Loan Payment	7,813.21
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	387.63
08-25	ACH Debit Pgande Web Online 20200825	1,148.68
Total ACH a	and Electronic Payments/Subtractions	\$9,349.52

### **ACH and Electronic Deposits/Additions**

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	ACH Credit Professional Fin ACH 6802332461 Credit Offset For Originated Debits	4,238.06
08-04	ACH Credit Professional Fin ACH 6802332461 Credit Offset For Originated Debits	223.21
Total ACH a	nd Electronic Deposits/Additions	\$4,461.27

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

## **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	10,744.92	08-07	18,307.77	08-25	16,508.96
08-03	22,667.56	08-17	18,172.77	08-27	16,468.96
08-04	24,515.23	08-19	18,045.27	08-31	16,468.96
08-06	27,515.23	08-24	17,657.64		

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1456	\$1,394.25	08-07	*1459	\$422.91	08-04
1457	\$127.50	08-19	1460	\$135.00	08-17

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 4 for -\$2,079.66

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 42 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 43 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC DBA 353 BEL MARIN KEYS 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	2589	Beginning balance	\$13,690.15
Low balance	\$14,202.09	Deposits/Additions	\$21,704.91
Average balance	\$24,121.65	Withdrawals/Subtractions	\$21,192.97
Interest earned	\$0.00	Ending balance	\$14,202.09

# Other Deposits/ Additions

<u>Date</u> 08-03	Description Remote Capture Dep	<u>Additions</u> 5,735.40
08-03		•
08-03	Remote Capture Dep	1,741.50
08-04	Remote Capture Dep	3,729.25
	Remote Capture Dep	1,568.59
08-05	Remote Capture Dep	1,762.98
08-06	Remote Capture Dep	2,815.36
08-06	Remote Capture Dep	924.70
Total Other I	Deposits/ Additions	\$18.277.78

### **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-17	ACH Debit Nmwd 4158974133 20200817	150.99
08-17	ACH Debit Nmwd 4158974133 20200817	579.93
08-21	ACH Debit Pgande Web Online 20200821	78.30
08-21	ACH Debit Pgande Web Online 20200821	372.47
08-21	ACH Debit Recology Sonoma Web_pay 20200821	510.80
08-21	ACH Debit Recology Sonoma Web_pay 20200821	510.80
08-25	ACH Debit Avidbank At Trnsfer At External Transf Er Avidbank Acct 0000111460	12,851.18
4 1 4 011	I Electrical Decrease (all Decrease Control Decrease Cont	A45 054 47

**Total ACH and Electronic Payments/Subtractions** 

\$15,054.47

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 44 of 100

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	ACH Credit Professional Fin ACH 6802332589 Credit Offset For Originated Debits	1,954.77
08-24	ACH Credit Horiba Instrumen ACH Pmt 20200821	1,472.36
Total ACH a	and Electronic Deposits/Additions	\$3,427.13

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	13,690.15	08-06	31,554.59	08-21	25,620.91
08-03	23,121.82	08-10	31,013.95	08-24	27,093.27
08-04	26,503.66	08-13	27,966.70	08-25	14,242.09
08-05	27,814.53	08-17	27,093.28	08-27	14,202.09
				08-31	14.202.09

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1639	\$3,047.25	08-13	*1645	\$178.29	08-05
1640	\$500.00	08-04	1646	\$113.82	08-05
1641	\$160.00	08-05	*1648	\$540.64	08-10
*1643	\$1,416.00	08-04	1649	\$142.50	08-17

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 8 for -\$6,098.50

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 45 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 46 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC REDWOOD MANOR APARTMENTS 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	1478	Beginning balance	\$10,841.31
Low balance	\$13,750.63	Deposits/Additions	\$20,007.70
Average balance	\$16,087.32	Withdrawals/Subtractions	\$17,098.38
Interest earned	\$0.00	Ending balance	\$13,750.63

### Other Deposits/ Additions

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	Remote Capture Dep	5,735.00
08-03	Remote Capture Dep	4,499.00
08-04	Remote Capture Dep	1,000.00
08-05	Remote Capture Dep	3,100.00
08-05	Remote Capture Dep	2,050.00
08-10	Remote Capture Dep	1,895.00
08-11	Remote Capture Dep	32.70
otal Other	Deposits/ Additions	\$18,311.70

### **ACH and Electronic Payments/Subtractions**

Date 08.40	<u>Description</u>	Subtractions
08-10	ACH Debit First Foundation Loan Pymt 0000000010163800 First Foundation B Ank	5,595.33
08-13	ACH Debit Valley Of The Mo Billpay 20200813	965.63
08-21	ACH Debit Recology Sonoma Web_pay 20200821	440.64
08-26	ACH Debit Pgande Web Online 20200826	251.56
Total ACH a	and Flectronic Payments/Subtractions	\$7 253 16

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 47 of

# **ACH and Electronic Deposits/Additions**

Total ACH	and Flectronic Deposits/Additions	\$1,696,00
08-04	ACH Credit Sonoma County Co Hap Mo Pmt 8440 20200804	1,696.00
<u>Date</u>	Description	<u>Additions</u>

### Other Withdrawals/Subtractions

<u>Date</u>	Description	Subtractions
08-03	Cash Mgmt Trsfr Dr Ref 2151418l Funds Transfer To Dep 4742 From Deposit	1,284.95
	Correction Req By Fred	
08-27	Research Charge Pfi Docs & Ck Copies	40.00
Total Other	Withdrawals/Subtractions	\$1 324 95

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	10,841.31	08-10	15,992.16	08-21	14,042.19
08-03	19,790.36	08-11	16,024.86	08-26	13,790.63
08-04	22,486.36	08-12	15,929.86	08-27	13,750.63
08-05	27,636.36	08-13	14,964.23	08-31	13,750.63
08-07	20.328.36	08-17	14.482.83		

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

# Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1639	\$6,708.00	08-07	1643	\$635.87	08-10
1640	\$600.00	08-07	1644	\$481.40	08-17
*1642	\$95.00	08-12			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 5 for -\$8,520.27

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 48 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 49 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 390 WOODLAND APARTMENTS 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	8839	Beginning balance	\$23,778.29
Low balance	\$31,330.62	Deposits/Additions	\$13,354.00
Average balance	\$32,660.44	Withdrawals/Subtractions	\$5,801.67
Interest earned	\$0.00	Ending balance	\$31,330.62

### Other Deposits/ Additions

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	Remote Capture Dep	2,163.00
08-04	Remote Capture Dep	751.00
08-05	Remote Capture Dep	2,200.00
<b>Total Other</b>	Deposits/ Additions	\$5,114.00

### **ACH and Electronic Payments/Subtractions**

Total ACH a	and Electronic Payments/Subtractions	\$4,498.46
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	346.96
08-14	ACH Debit Jpmorgan Chase Loan Draft 200277904 20200814	4,151.50
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 50 of

# **ACH and Electronic Deposits/Additions**

Total ACH a	and Electronic Deposits/Additions	\$8.240.00
08-03	ACH Credit Marin County Che Ap/Ar 200025753 12114021 8 0501986475	8,240.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

### Other Withdrawals/Subtractions

<u>Date</u>	<u>Description</u>	Subtractions
08-27	Research Charge Pfi Docs & Ck Copies	40.00
Total Other	r Withdrawals/Subtractions	\$40.00

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	23,778.29	08-05	37,132.29	08-14	31,717.58
08-03	34,181.29	08-07	36,707.29	08-24	31,370.62
08-04	34,932.29	08-10	35,869.08	08-27	31,330.62
				08-31	31,330.62

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

		/* Older to all a all a	D Ob I b I		*CI -I I \
1027	\$425.00	08-07	1028	\$838.21	08-10
Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 2 for -\$1,263.21

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 51 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 52 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 419 PROSPECT DR, SAN RAFAEL 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	5799	Beginning balance	\$7,847.96
Low balance	\$18,646.97	Deposits/Additions	\$20,328.67
Average balance	\$20,250.23	Withdrawals/Subtractions	\$9,529.66
Interest earned	\$0.00	Ending balance	\$18,646.97

### Other Deposits/ Additions

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	Remote Capture Dep	8,959.52
08-06	Remote Capture Dep	504.00
08-17	Remote Capture Dep	32.15
<b>Total Other</b>	Deposits/ Additions	\$9,495.67

### **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-10	ACH Debit First Foundation Loan Pymt 0000000010159800 First Foundation B Ank	7,167.88
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	568.47
Total ACH a	\$7,736.35	

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 53 of

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	ACH Credit Professional Fi ACH 6802335799 Credit Offset For Originated Debits	5,450.00
08-03	ACH Credit Marin County Che Ap/Ar 200025551 12114021 8 0501986475	5,383.00
Total ACH a	and Electronic Deposits/Additions	\$10,833.00

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	7,847.96	08-07	27,449.48	08-24	18,686.97
08-03	27,640.48	08-10	19,223.29	08-27	18,646.97
08-06	28,144.48	08-17	19,255.44	08-31	18,646.97

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1549	\$575.00	08-07	1551	\$1,058.31	08-10
1550	\$120.00	09.07			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 3 for -\$1,753.31

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 54 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 55 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC PROFESSIONAL INVESTORS 461 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	1765	Beginning balance	\$12,580.18
Low balance	\$12,580.18	Deposits/Additions	\$29,600.91
Average balance	\$26,357.63	Withdrawals/Subtractions	\$20,636.38
Interest earned	\$0.00	Ending balance	\$21,544.71

# Other Deposits/ Additions

<u>Date</u>	<u>Description</u>	Additions
08-04	Remote Capture Dep	5,923.00
08-04	Remote Capture Dep	4,712.00
08-05	Remote Capture Dep	8,170.00
08-06	Remote Capture Dep	5,200.00
08-07	Remote Capture Dep	40.00
08-10	Remote Capture Dep	2,275.00
08-28	Remote Capture Dep	2,275.00
08-31	Remote Capture Dep	1,005.91
Total Other	Deposits/ Additions	\$29,600.91

### **ACH and Electronic Payments/Subtractions**

Total ACH and Electronic Payments/Subtractions		\$12,325.99
08-31	ACH Debit Comcast 8155300 130745771 20200831	53.86
08-20	ACH Debit Tri Co Bnk Loan Payment 005320030760 005320030760	11,369.08
08-19	ACH Debit Pacific Gas & El Payment 20200818	415.37
08-17	ACH Debit Nmwd 4158974133 20200817	487.68
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 56 of 100

#### Other Withdrawals/Subtractions

Total Other	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	12,580.18	08-07	34,571.63	08-20	18,357.66
08-04	23,008.68	08-10	36,049.37	08-27	18,317.66
08-05	29,331.63	08-17	35,561.69	08-28	20,592.66
08-06	34,531.63	08-19	35,146.32	08-31	21,544.71

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
56632	\$285.00	08-20	56635	\$200.00	08-04
56633	\$1,847.05	08-05	56636	\$797.26	08-10
56634	\$6.50	08-04	56637	\$5,134.58	08-20

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 6 for -\$8,270.39

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 57 of



Check # 56632, Posted 08-20-20, Amount \$285.00



Check # 56633, Posted 08-05-20, Amount \$1,847.05



Check # 56634, Posted 08-04-20, Amount \$6.50



Check # 56635, Posted 08-04-20, Amount \$200.00



Check # 56636, Posted 08-10-20, Amount \$797.26



Check # 56637, Posted 08-20-20, Amount \$5,134.58

Case: 20-30604 Doc# 147 Filed: 09/21/20 Enter SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 58 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 59 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 501 PROF INV SEC FUND 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number Low balance	7498 \$24.078.32	Beginning balance Deposits/Additions	\$23,953.32 \$24,702.55
Average balance	\$41,170.46	Withdrawals/Subtractions	\$7,663.04
Interest earned	\$0.00	Ending balance	\$40,992.83

### Other Deposits/ Additions

<u>Date</u>	<u>Description</u>	Additions
08-04	Remote Capture Dep	11,875.00
08-05	Remote Capture Dep	6,150.00
08-06	Remote Capture Dep	2,900.00
08-07	Remote Capture Dep	2,900.00
08-31	Remote Capture Dep	752.55
<b>Total Other</b>	Deposits/ Additions	\$24,577.55

## **ACH and Electronic Payments/Subtractions**

<u>Date</u>	Description	Subtractions
08-17	ACH Debit Nmwd 4158974133 20200817	708.96
08-25	ACH Debit Pgande Web Online 20200825	400.08
08-31	ACH Debit Comcast 8155300 130745847 20200831	53.86
Total ACH a	nd Electronic Payments/Subtractions	\$1,162.90

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 60 of

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	Description	<u>Additions</u>
08-03	ACH Credit Prof Financial ACH 2968023322 Credit Offset For Originated Debits	125.00
Total ACH and Electronic Deposits/Additions		\$125.00

### Other Withdrawals/Subtractions

<u>Date</u>	<u>Description</u>	Subtractions
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<b>Total Other</b>	Withdrawals/Subtractions	\$40.00

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	23,953.32	08-06	43,421.93	08-20	40,734.22
08-03	24,078.32	08-07	46,321.93	08-25	40,334.14
08-04	35,953.32	08-10	46,105.45	08-27	40,294.14
08-05	40,521.93	08-17	45,396.49	08-31	40,992.83

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
51350	\$263.00	08-20	51352	\$216.48	08-10
51351	\$1,581.39	08-05	51353	\$4,399.27	08-20

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 4 for -\$6,460.14

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 61 of



Check # 51350, Posted 08-20-20, Amount \$263.00



Check # 51351, Posted 08-05-20, Amount \$1,581.39



Check # 51352, Posted 08-10-20, Amount \$216.48



Check # 51353, Posted 08-20-20, Amount \$4,399.27

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 62 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 63 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 515 B STREET 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	3278	Beginning balance	\$23,293.96
Low balance	\$25,892.94	Deposits/Additions	\$15,728.50
Average balance	\$33,026.15	Withdrawals/Subtractions	\$13,129.52
Interest earned	\$0.00	Ending balance	\$25,892.94

#### **Deposits/Additions**

<b>Total Addition</b>	ons	\$247.50
08-06	Deposit	247.50
<u>Date</u>	<u>Description</u>	<u>Additions</u>

# Other Deposits/ Additions

<u>Date</u>	Description	Additions
08-03	Remote Capture Dep	9,525.00
08-04	Remote Capture Dep	2,045.00
08-04	Remote Capture Dep	1,911.00
Total Other Deposits/ Additions		\$13,481.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 64 of

# **ACH and Electronic Payments/Subtractions**

Total ACH a	and Electronic Payments/Subtractions	\$433.70
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	433.70
<u>Date</u>	Description	<u>Subtractions</u>

### **ACH and Electronic Deposits/Additions**

Total ACH a	and Electronic Deposits/Additions	\$2,000.00
08-03	ACH Credit Prof Financial ACH 1680238278 Credit Offset For Originated Debits	2,000.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

### Other Withdrawals/Subtractions

Total Other Withdrawals/Subtractions		\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	23,293.96	08-06	39,022.46	08-24	35,204.94
08-03	34,818.96	08-07	36,784.96	08-25	25,932.94
08-04	38,774.96	08-10	35,638.64	08-27	25,892.94
	<u> </u>			08-31	25,892.94

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1641	\$1,912.50	08-07	1643	\$1,146.32	08-10
1642	\$325.00	08-07	1644	\$9,272.00	08-25

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 4 for -\$12,655.82

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 65 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 66 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 885 BROADWAY 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	1771	Beginning balance	\$14,020.56
Low balance	\$13,613.97	Deposits/Additions	\$33,410.44
Average balance	\$20,952.35	Withdrawals/Subtractions	\$27,168.09
Interest earned	\$0.00	Ending balance	\$20,262.91

### Other Deposits/ Additions

<u>Date</u>	Description	<u>Additions</u>
08-03	Cash Mgmt Trsfr Cr Ref 2151430l Funds Transfer Frm Dep	370.91
	Correction Req Carmen	
08-03	Remote Capture Dep	6,770.00
08-04	Remote Capture Dep	4,050.00
08-05	Remote Capture Dep	4,150.00
08-05	Remote Capture Dep	733.00
08-06	Remote Capture Dep	1,475.00
08-10	Remote Capture Dep	4,550.00
08-10	Remote Capture Dep	3,500.00
08-11	Remote Capture Dep	2,175.00
08-11	Remote Capture Dep	69.53
<b>Total Other</b>	Deposits/ Additions	\$27,843.44

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 67 of

# **ACH and Electronic Payments/Subtractions**

<u>Date</u> 08-04	<u>Description</u> ACH Debit Prof Financial Rtn Item 9929613228 Chargeback For Ret Urned Originated D	Subtractions 2,075.00
08-06	Ebits ACH Debit Pacwest Bancorp Loan Pymt 63404700106700 20200806	11,743.50
08-19	ACH Debit Sonoma Water 7079332244 20200819	806.19
Total ACH a	nd Electronic Payments/Subtractions	\$14,624.69

## **ACH and Electronic Deposits/Additions**

Total ACH a	and Electronic Denosits/Additions	\$5.567.00
08-04	ACH Credit Sonoma County Co Hap Mo Pmt 8387 20200804	1,317.00
08-03	ACH Credit Prof Financial ACH 9929613228 Credit Offset For Originated Debits	4,250.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	14,020.56	08-06	23,317.97	08-19	21,612.84
08-03	25,411.47	08-07	13,613.97	08-20	21,143.91
08-04	28,703.47	08-10	20,174.50	08-26	20,302.91
08-05	33,586.47	08-11	22,419.03	08-27	20,262.91
	<u> </u>		<del>,</del>	08-31	20,262,91

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
2038	\$9,704.00	08-07	2041	\$468.93	08-20
*2040	\$1,489.47	08-10	2042	\$841.00	08-26

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 4 for -\$12,503.40

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 68 of



Check # 2038, Posted 08-07-20, Amount \$9,704.00



Check # 2040, Posted 08-10-20, Amount \$1,489.47



Check # 2041, Posted 08-20-20, Amount \$468.93



Check # 2042, Posted 08-26-20, Amount \$841.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Enter SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 69 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 70 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC RAFAEL GARDENS 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	5643	Beginning balance	\$8,311.90
Low balance	\$6,193.91	Deposits/Additions	\$20,806.47
Average balance	\$12,405.64	Withdrawals/Subtractions	\$22,924.46
Interest earned	\$0.00	Ending balance	\$6,193.91

#### **Deposits/Additions**

Total Additi	ons	\$523.00
08-06	Deposit	523.00
<u>Date</u>	<u>Description</u>	Additions

### Other Deposits/ Additions

<u>Date</u>	Description	Additions
08-03	Cash Mgmt Trsfr Cr Ref 2151431I Funds Transfer Frm Dep	38.47
	Correction Req Carmen	
08-03	Remote Capture Dep	5,400.00
08-04	Remote Capture Dep	3,300.00
08-04	Remote Capture Dep	2,000.00
08-05	Remote Capture Dep	1,650.00
08-06	Remote Capture Dep	1,700.00
08-10	Remote Capture Dep	1,750.00
<b>Total Other</b>	Deposits/ Additions	\$15,838.47

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 71 of

### **ACH and Electronic Payments/Subtractions**

Total ACH a	nd Floetronic Payments/Subtractions	¢12 224 00
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	834.00
08-06	ACH Debit Professional Fin Mortgage 6802335643 Debit Offset For O Riginated Credits	12,500.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **ACH and Electronic Deposits/Additions**

Total ACH and Electronic Deposits/Additions		
08-03	ACH Credit Professional Fin ACH 6802335643 Credit Offset For Originated Debits	4,445.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

#### Other Withdrawals/Subtractions

<b>Total Other</b>	\$40.00	
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	Description	Subtractions

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	8,311.90	08-06	14,868.37	08-24	12,560.46
08-03	18,195.37	08-07	14,208.37	08-25	6,233.91
08-04	23,495.37	08-10	13,408.90	08-27	6,193.91
08-05	25,145.37	08-17	13,394.46	08-31	6,193.91

### **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1203	\$550.00	08-07	1206	\$2,549.47	08-10
1204	\$110.00	08-07	1207	\$6,326.55	08-25
1205	\$14.44	08-17			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 5 for -\$9,550.46

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 72 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 73 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 1506 VALLEJO AVE 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	B965	Beginning balance	\$1,137.38
Low balance	\$3,724.38	Deposits/Additions	\$10,825.00
Average balance	\$6,666.72	Withdrawals/Subtractions	\$5,782.10
Interest earned	\$0.00	Ending balance	\$6,180.28

### Other Deposits/ Additions

Total Other	Deposits/ Additions	\$8,238.00
08-06	Remote Capture Dep	6,738.00
08-05	Remote Capture Dep	1,500.00
<u>Date</u>	<u>Description</u>	Additions

# **ACH and Electronic Payments/Subtractions**

<u>Date</u>	Description	Subtractions
08-10	ACH Debit Heritage Bank Transfer Loan Pmt 1578xx	5,176.94
08-21	ACH Debit Pgande Web Online 20200821	19.63
08-21	ACH Debit Recology Sonoma Web_pay 20200821	293.53
Total ACH a	and Electronic Payments/Subtractions	\$5,490.10

Total Checks paid: 1 for -\$252.00

# **ACH and Electronic Deposits/Additions**

Total ACH a	ind Flectronic Deposits/Additions	\$2 587 00
08-03	ACH Credit Marin County Che Ap/Ar 200025549 12114021 8 0501986475	2,587.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

# Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	1,137.38	08-06	11,962.38	08-25	6,220.28
08-03	3,724.38	08-10	6,785.44	08-27	6,180.28
08-05	5,224.38	08-21	6,472.28	08-31	6,180.28

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$105.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

	<u>Date</u>	<u>Amount</u>	Check #
	08-25	\$252.00	1387
sequence, R-Check has been returned, + Electronified check	(* Skip in chec		

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 75 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 76 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC DBA 16914 SONOMA HIGHWAY 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	1682	Beginning balance	\$19,772.44
Low balance	\$36,421.26	Deposits/Additions	\$40,449.33
Average balance	\$39,627.95	Withdrawals/Subtractions	\$21,611.90
Interest earned	\$0.00	Ending balance	\$38,609.87

### Other Deposits/ Additions

<u>Date</u>	<u>Description</u>	Additions
08-03	Remote Capture Dep	17,705.00
08-03	Remote Capture Dep	4,795.00
08-04	Remote Capture Dep	4,000.00
08-05	Remote Capture Dep	5,523.00
08-05	Remote Capture Dep	275.00
08-17	Remote Capture Dep	3,109.00
08-31	Remote Capture Dep	447.33
<b>Total Other</b>	Deposits/ Additions	\$35,854.33

### **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-04	ACH Debit Comcast 8155300 450421912 20200804	90.01
08-10	ACH Debit First Foundation Loan Pymt 0000000010138700 First Foundation B Ank	8,354.17
08-21	ACH Debit Recology Sonoma Web_pay 20200821	1,161.43
08-25	ACH Debit Pgande Web Online 20200825	108.29
Total ACH a	nd Electronic Payments/Subtractions	\$9,713.90

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 77 of

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	Description	<u>Additions</u>
08-03	ACH Credit City Santa Rosa Payment 20200803	1,096.00
08-04	ACH Credit Sonoma County Co Hap Mo Pmt 8429 20200804	3,499.00
Total ACH a	and Electronic Deposits/Additions	\$4,595.00

# Other Withdrawals/Subtractions

Total Other	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	19,772.44	08-10	38,712.56	08-21	38,310.83
08-03	43,368.44	08-11	36,516.26	08-25	38,202.54
08-04	50,777.43	08-12	36,421.26	08-27	38,162.54
08-05	56,575.43	08-17	39,472.26	08-31	38,609.87
08-07	48,497.43				

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

# Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1636	\$7,478.00	08-07	*1641	\$1,430.70	08-10
*1638	\$600.00	08-07	1642	\$2,196.30	08-11
1639	\$95.00	08-12	1643	\$58.00	08-17

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 6 for -\$11,858.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 78 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 79 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC DUFFY PLACE 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	5375	Beginning balance	\$99.309.99
		0 0	+ /
Low balance	\$108,478.08	Deposits/Additions	\$95,286.18
Average balance	\$151,299.75	Withdrawals/Subtractions	\$24,339.01
Interest earned	\$0.00	Ending balance	\$170.257.16

#### Other Deposits/ Additions

<u>Date</u>	Description	<u>Additions</u>
08-03	Remote Capture Dep	1,481.19
08-06	Remote Capture Dep	9,542.22
08-06	Remote Capture Dep	3,461.75
08-10	Remote Capture Dep	44,829.26
08-12	Remote Capture Dep	20,165.47
08-27	Wire Transfer-in Incoming Fls Acct#992895375 1922 Financial Ser Vices LLC, 1922 61 5	7,618.58
	Irwin St Septemb Er 2020 Rent 20-14	

Total Other Deposits/ Additions \$87,098.47

### **ACH and Electronic Payments/Subtractions**

Total ACH a	and Electronic Payments/Subtractions	\$21,541.56
08-13	ACH Debit Jpmorgan Chase Loan Draft 100028923 20200813	21,541.56
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 80 of

# **ACH and Electronic Deposits/Additions**

Total ACH a	and Electronic Deposits/Additions	\$8.187.71
08-03	ACH Credit Prof Financial ACH 3068023322 Credit Offset For Originated Debits	8,187.71
<u>Date</u>	<u>Description</u>	<u>Additions</u>

# Other Withdrawals/Subtractions

Total Othor	· Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

### **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	99,309.99	08-05	108,478.08	08-12	186,476.78
08-03	108,978.89	08-06	121,482.05	08-13	164,935.22
08-04	108,808.89	08-10	166,311.31	08-27	170,257.16
				08-31	170.257.16

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
744	\$170.00	08-04	746	\$2,256.64	08-27
745	\$330.81	08-05			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 3 for -\$2,757.45

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 81 of



Check # 0744, Posted 08-04-20, Amount \$170.00



Check # 0745, Posted 08-05-20, Amount \$330.81



Check # 0746, Posted 08-27-20, Amount \$2,256.64

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 82 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 83 of



Customer Service: 1-866-486-7782

PROFESSIONAL INVESTORS GATE 5 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	6910	Beginning balance	\$14,041.48
Low balance	\$21,116.53	Deposits/Additions	\$36,846.58
Average balance	\$27,202.52	Withdrawals/Subtractions	\$29,771.53
Interest earned	\$0.00	Ending balance	\$21,116.53

### Other Deposits/ Additions

<u>Date</u>	Description	<u>Additions</u>
08-03	Remote Capture Dep	13,460.70
08-04	Remote Capture Dep	1,259.41
08-06	Remote Capture Dep	6,553.03
08-06	Remote Capture Dep	1,999.00
08-10	Cash Mgmt Trsfr Cr Ref 2231206l Funds Transfer Frm Dep 668 From Deposit	5,240.42
	Correction Req From Jarek	
08-21	Remote Capture Dep	125.14
Total Other	Deposits/ Additions	\$28,637.70

#### **ACH and Electronic Payments/Subtractions**

<u>Date</u>	Description	Subtractions
08-05	ACH Debit Pacific Gas & El Payment 20200804	26.69
08-05	ACH Debit Pacific Gas & El Payment 20200804	28.10
08-05	ACH Debit Pacific Gas & El Payment 20200804	40.46
08-05	ACH Debit Pacific Gas & El Payment 20200804	42.08
08-05	ACH Debit Pacific Gas & El Payment 20200804	49.42
08-05	ACH Debit Pacific Gas & El Payment 20200804	53.76
08-05	ACH Debit Pacific Gas & El Payment 20200804	58.88
08-05	ACH Debit Pacific Gas & El Payment 20200804	61.86
08-05	ACH Debit Pacific Gas & El Payment 20200804	86.26

#### PROFESSIONAL INVESTORS

August 31, 2020 Page: 2 of 3

Date	Description	Subtractions
08-05	ACH Debit Pacific Gas & El Payment 20200804	151.80
08-05	ACH Debit Pacific Gas & El Payment 20200804	191.74
08-12	ACH Debit Pacific Gas & El Payment 20200811	216.81
08-13	ACH Debit Jpmorgan Chase Loan Draft 100028921 20200813	19,533.44
08-17	ACH Debit Comcast Cable 20200817	143.48
08-27	ACH Debit Marin Water Purchase 20200827	428.83
Total ACH a	and Electronic Payments/Subtractions	\$21,113.61

# **ACH and Electronic Deposits/Additions**

Total ACH a	ind Electronic Deposits/Additions	\$8,208,88
08-03	ACH Credit Prof Financial ACH 3168023322 Credit Offset For Originated Debits	8,208.88
<u>Date</u>	<u>Description</u>	<u>Additions</u>

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	Description	Subtractions

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	14,041.48	08-07	41,766.93	08-19	21,460.22
08-03	34,945.06	08-10	42,763.15	08-21	21,585.36
08-04	35,474.52	08-12	42,546.34	08-27	21,116.53
08-05	33,559.47	08-13	23,012.90	08-31	21,116.53
08-06	42.036.93	08-17	22.869.42		

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$105.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1251	\$1,409.20	08-10	*1258	\$270.00	08-07
1252	\$580.00	08-04	1259	\$74.57	08-06
1253	\$2,835.00	08-10	1260	\$1,124.00	08-05
*1255	\$766.00	08-03	1261	\$1,409.20	08-19
1256	\$149.95	08-04			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 9 for -\$8,617.92

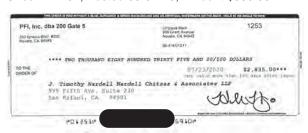
Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 85 of



Check # 1251, Posted 08-10-20, Amount \$1,409.20



Check # 1252, Posted 08-04-20, Amount \$580.00



Check # 1253, Posted 08-10-20, Amount \$2,835.00



Check # 1255, Posted 08-03-20, Amount \$766.00



Check # 1256, Posted 08-04-20, Amount \$149.95



Check # 1258, Posted 08-07-20, Amount \$270.00



Check # 1259, Posted 08-06-20, Amount \$74.57



Check # 1260, Posted 08-05-20, Amount \$1,124.00



Check # 1261, Posted 08-19-20, Amount \$1,409.20

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 86 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 87 of



Customer Service: 1-866-486-7782

PROFESSIONAL INVESTORS IGNACIO LANE APARTMENTS 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	0575	Beginning balance	\$9,905.39
Low balance	\$14,888.85	Deposits/Additions	\$12,720.00
Average balance	\$15,451.74	Withdrawals/Subtractions	\$7,736.54
Interest earned	\$0.00	Ending balance	\$14,888.85

### Other Deposits/ Additions

Total Other	Deposits/ Additions	\$7.432.00
08-06	Remote Capture Dep	3,550.00
08-05	Remote Capture Dep	3,882.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

# **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-17	ACH Debit Nmwd 4158974133 20200817	124.17
08-21	ACH Debit Recology Sonoma Web_pay 20200821	275.55
08-25	ACH Debit Pgande Web Online 20200825	138.43
Total ACH a	nd Electronic Payments/Subtractions	\$538.15

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	<u>Description</u>	<u>Additions</u>
08-03	ACH Credit Prof Financial ACH 6802330575 Credit Offset For Originated Debits	3,650.00
08-03	ACH Credit Marin County Che Ap/Ar 200025550 12114021 8 0501986475	1,638.00
Total ACH a	and Electronic Deposits/Additions	\$5,288.00

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	9,905.39	08-07	16,681.39	08-21	15,067.28
08-03	15,193.39	08-10	15,752.00	08-25	14,928.85
08-05	19,075.39	08-17	15,627.83	08-27	14,888.85
08-06	22,625.39	08-20	15,342.83	08-31	14,888.85

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
50932	\$5,944.00	08-07	50934	\$929.39	08-10
50933	\$285.00	08-20			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 3 for -\$7,158.39

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 89 of



Check # 50932, Posted 08-07-20, Amount \$5,944.00



Check # 50933, Posted 08-20-20, Amount \$285.00



Check # 50934, Posted 08-10-20, Amount \$929.39

Case: 20-30604 Doc# 147 Filed: 09/21/20 Enter Member FDIC SBA Preferred Lender Entered: 09/21/20 21:47:12 Page 90 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC 7 MERRYDALE ROAD 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	7177	Beginning balance	\$6,287.38
Low balance	\$20,901.84	Deposits/Additions	\$20,772.75
Average balance	\$21,334.73	Withdrawals/Subtractions	\$6,158.29
Interest earned	\$0.00	Ending balance	\$20,901.84

#### **Deposits/Additions**

Total Additions		\$337.75
08-06	Deposit	337.75
<u>Date</u>	<u>Description</u>	Additions

# Other Deposits/ Additions

<u>Date</u>	Description	Additions
08-03	Remote Capture Dep	7,185.00
08-03	Remote Capture Dep	6,800.00
08-04	Remote Capture Dep	2,050.00
08-05	Remote Capture Dep	2,490.00
<b>Total Other</b>	Deposits/ Additions	\$18,525.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 92 of

# **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-10	ACH Debit Red Mortgage7313 Cash C&d 4866807177 20200807	4,380.69
08-24	ACH Debit Marin Sanitary S Auto Pay 20200824	520.44
08-28	ACH Debit Pgande Web Online 20200828	46.20
otal ACH a	and Flactronic Payments/Subtractions	¢4 047 33

# **ACH and Electronic Deposits/Additions**

<b>Total ACH a</b>	\$1,910.00	
08-03	ACH Credit Marin County Che Ap/Ar 200025772 12114021 8 0501986475	1,910.00
<u>Date</u>	<u>Description</u>	<u>Additions</u>

### Other Withdrawals/Subtractions

Total Other	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	Subtractions

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	6,287.38	08-06	26,986.80	08-27	20,991.04
08-03	22,182.38	08-07	26,470.80	08-28	20,901.84
08-04	24,159.05	08-10	21,551.48	08-31	20,901.84
08-05	26,649.05	08-24	21,031.04		

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

#### Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
1454	\$425.00	08-07	1457	\$538.63	08-10
1455	\$73.33	08-04	1458	\$43.00	08-28
1456	\$91.00	08-07			

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 5 for -\$1,170.96

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 93 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 94 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC D B A NORTH BAY CENTER 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	6136	Beginning balance	\$106,671.97
Low balance	\$95,923.50	Deposits/Additions	\$37,920.96
Average balance	\$123,024.83	Withdrawals/Subtractions	\$47,956.96
Interest earned	\$0.00	Ending balance	\$96,635.97

### Other Deposits/ Additions

Total Other	Deposits/ Additions	\$30,204,55
08-18	Remote Capture Dep	1,000.00
08-03	Remote Capture Dep	29,204.55
<u>Date</u>	<u>Description</u>	Additions

# **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-18	ACH Debit Pgande Web Online 20200818	11,483.12
08-21	ACH Debit Recology Sonoma Web_pay 20200821	728.34
08-27	ACH Debit Frontier Online E-bill 20200827	118.63
08-28	ACH Debit Square Inc Sdv-vrfy 20200828	.01
08-28	ACH Debit Poppy Bank Trans Pmt 20200827	21,287.86
Total ACH a	and Electronic Payments/Subtractions	\$33,617.96

# **ACH and Electronic Deposits/Additions**

<u>Date</u>	Description	Additions
08-03	ACH Credit Prof Financial ACH 6802336136 Credit Offset For Originated Debits	5,330.77
08-13	ACH Credit Stripe Transfer St-u5m6z3s7q8b3 20200813	1,460.15
08-26	ACH Credit Stripe Transfer St-k2a9g7i5l3p2 20200826	213.01
08-28	ACH Credit Square Inc Sdv-vrfy 20200828	.01
08-31	ACH Credit Stripe Transfer St-b2x8q9s9t5e1 20200831	688.50
08-31	ACH Credit Stripe Transfer St-q6d1v5r7p5t2 20200831	23.97

# **Total ACH and Electronic Deposits/Additions**

\$7,716.41

### Other Withdrawals/Subtractions

<b>Total Other</b>	Withdrawals/Subtractions	\$40.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
<u>Date</u>	<u>Description</u>	<u>Subtractions</u>

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	106,671.97	08-13	128,503.44	08-26	117,369.99
08-03	141,207.29	08-17	128,368.44	08-27	117,211.36
08-04	140,005.29	08-18	117,885.32	08-28	95,923.50
08-05	139,800.29	08-21	117,156.98	08-31	96,635.97

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

# Checks

Check #	<u>Amount</u>	<u>Date</u>	Check #	<u>Amount</u>	<u>Date</u>
2032	\$12,757.00	08-13	2035	\$200.00	08-04
2033	\$205.00	08-05	2036	\$217.00	08-04
2034	\$785.00	08-04	*2039	\$135.00	08-17

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 6 for -\$14,299.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 96 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 97 of



Customer Service: 1-866-486-7782

PROFESSIONAL FINANCIAL INVESTORS INC SANTALAND 350 IGNACIO BLVD SUITE 300 NOVATO CA 94949-7202

Last statement: July 31, 2020 This statement: August 31, 2020

Umpqua Bank Rules & Regulations updates go into effect 7-1-2020. This update mainly includes changes to Umpqua Bank's Funds Availability Policy. Next business day funds availability has increased to \$225, if there is a hold on a check. For more info, and to review other changes, you may request a copy by calling us at 1-866-486-7782 or visiting umpquabank.com/disclosures.

### **ANALYZED BUSINESS CHECKING**

Account number	7823	Beginning balance	\$626.70
Low balance	-\$6,073.98	Deposits/Additions	\$7,000.00
Average balance	\$241.87	Withdrawals/Subtractions	\$7,459.61
Interest earned	\$0.00	Ending balance	\$167.09

### Other Deposits/ Additions

Total Other I	Deposits/ Additions	\$7,000,00
	Mortg Age And Expenses	
08-18	Cash Mgmt Trsfr Cr Ref 2310953l Funds Transfer Frm Dep 4869227399 From Transfer For	7,000.00
<u>Date</u>	Description	<u>Additions</u>

# **ACH and Electronic Payments/Subtractions**

Date	Description	Subtractions
08-17	ACH Debit Nmwd 4158974133 20200817	31.57
08-17	ACH Debit Nmwd 4158974133 20200817	106.41
08-17	ACH Debit Five Star Bank Loan Pmt 20200817	6,562.70
08-18	ACH Debit Pgande Web Online 20200818	390.40
08-21	ACH Debit Recology Sonoma Web_pay 20200821	293.53
Total ACH a	and Electronic Payments/Subtractions	\$7,384.61

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 98 of

#### Other Withdrawals/Subtractions

<u>Date</u>	Description	<u>Subtractions</u>
08-17	Overdraft Fee For Overdraft ACH Debit 121143030000061	35.00
08-27	Research Charge Pfi Docs & Ck Copies	40.00
Total Other	\$75.00	

# **Daily Balances**

Date	Amount	Date	Amount	Date	Amount
07-31	626.70	08-18	500.62	08-27	167.09
08-17	-6,108.98	08-21	207.09	08-31	167.09

# **Overdraft Fee Summary**

	Total For This Period	Total Year-to-Date
Total Overdraft Fees	\$35.00	\$105.00
Total Returned Item Fees	\$0.00	\$0.00

### Checks

(\* Skip in check sequence, R-Check has been returned, + Electronified check))

Total Checks paid: 0 for -\$0.00

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 99 of

Call us at 1-866-486-7782 or write us at Umpqua Bank, P.O. Box 19243, Spokane, WA 99219, as soon as you can if you think you statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appears.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Case: 20-30604 Doc# 147 Filed: 09/21/20 Entered: 09/21/20 21:47:12 Page 100

of 100